# Hawaii Aging and Disability Resource Center (ADRC)



#### Agenda

- Introduction to ADRC Project
- Vision and Program Goals
- Essential Program Components
- Hawaii's Strategies
- Objectives and Timeline
- Roles of EOA, AAAs and Advisory Board
- Issues and Challenges



#### Introduction and Background

- Sept. 2003 HHS announces funding of 12 state grants to develop ADRCs.
- Collaboration between AoA and CMS
- Funding: \$800,000 for three-year period
- 12 additional awardees in 2003-2004
- 19 awardees including Hawaii in 2005



#### Vision: ADRCs Nationwide

- Highly visible in community
- Trusted, unbiased places for public and private-paying individuals
- Single Point of Entry
- Full range of Long Term support options and services

- Target audience:
  - Elderly persons
  - Younger adults (age 18+)
     with physical disabilities
  - Caregivers
  - Persons planning for future LTC needs
  - Health and LTC
     Professionals



#### Goals: National and State

- National Goals
   "Empower Individuals to make informed choices and to streamline access to long term support"
- Hawaii's Goals
- 1. Establish ADRC that serves as a single point of entry to LTC benefits and programs.
  - a. Pilot Site in Hawaii County
  - b. Seek future site in Honolulu
- Streamline process for screening, intake, assessment and eligibility determination
- 3. Develop Statewide Access Plan



#### **Essential Program Components**

- One-stop access (referral) to:
  - All public programs for community and institutional LTC services administered by Medicaid
  - Federal aging programs and other public programs appropriate for individuals seeking LTC assistance
  - Privately funded, community based resources, services and programs



# Essential Resource Center Components

- Provide streamlined access to LTC services through integrated or closely coordinated:
  - Intake
  - Assessment
  - Eligibility screening
  - Programmatic and financial eligibility determinations



# Essential Resource Center Components (continue)

- Information and Counseling
- Case Management and follow-up
- Prospective Planning
  - Help people plan ahead for their long term services and support needs



# Resource Center Design and Flexibility

- Broad flexibility allowed to states
- States decides how to organize Resource Center functions at local level
- State must ensure:
  - Uniform information
  - Standardized process for accessing programs and services.



#### For Clarification...

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- The ADRC Model:
  - Is not an organizational structure
  - Does not change program management responsibilities, processes, eligibility criteria, services offerings of LTC programs
  - Does not depend on continued grant funding
  - Does not replace existing case management activities



#### Hawaii's ADRC Grant Award

- EOA serves as the Lead State agency
- Partnered with Hawaii County Office of Aging and Elderly Affairs Division through Cooperative Agreements
- Three-year, \$800,000 grant
- October 2005 September 2008



#### Hawaii's Strategies

- Build on the strengths of the AAAs
- Establish Pilot Site in Hilo (Hawaii County Office of Aging)
- Develop a Statewide Long Term Care Access Plan
- Seek Resources for ADRC Site in Honolulu



### Hawaii Strategies (continue)

- Hawaii County ADRC
  - Lease Sun Sun Lau Restaurant Building
  - 2. Co-locate AAA with other providers
  - 3. Possible nutrition site and respite center on same premise

- Statewide LTC Access Plan
  - Est. State Advisory
     Board with sub committees
  - Work closely with other major groups/agencies (DHS, Hawaii Information Consortium, DCAB, etc.)



### Hawaii Strategies (continue)

- Honolulu ADRC Site
  - Explore public inventory of land and properties on Oahu
  - 2. Work with private businesses for possible site
  - 3. Evaluate and develop EAD's infrastructure; Explore options for ADRC start up.



#### Overall Objectives

- Project Planning and Development of ADRC infrastructure
- Formalizing Partnerships with community groups, public and private agencies/services



### Timetable (Overview)

- Year 1 (Oct. 2005 Sept. 2006)
- Establish State Advisory Board and develop LTC Access Plan for the State
- Develop operating protocols and standards, database and system design, cooperative agreements, staff training curriculum, public awareness strategy, data collection and evaluation approaches
- 3. Implement first pilot site to target the elderly



### Timetable (Continue)

- Year 2 (Oct. 2006 Sept. 2007)
- Identify Honolulu ADRC site and initiate development
- Hawaii County Site targets Disability population
- 3. Evaluate pilot site and ADRC progress



### Timetable (Continue)

- Year 3 (Oct. 2007 Sept. 2008)
- 1. Full Implementation
- Plan for statewide implementation
- 3. Plan for ongoing operations (sustainability) and quality improvement



# Roles and Tasks Executive Office on Aging

- Lead Agency and Project Manager
- Provides administrative oversight and grant compliance
- Organizes and convenes State Advisory Board and subcommittees
- Secure agreements among key state departments and community agencies



### Roles and Tasks HCOA and EAD

- Responsible for the planning, development and operations of the ADRC in respective counties
- Hire site project coordinators and ADRC staff
- Establish a local advisory or steering committee to support pilot site
- HCOA will identify and secure a location site to house ADRC. State Advisory Board will assist EAD and other Counties



# Roles and Tasks State Advisory Board

- Comprised of representatives of aging and disability networks, consumers, public and private sectors, education, financial and health/long term care industries
- Serves as a working board involved in the planning and development of the Statewide Long Term Care Access Plan



### Issues and Challenges

- Management Information System that can interface with current systems
- New Expanded Quest Program (2008)
- Coordination with disability programs
- Sustainability
- Future ADRC Start-Up



#### Possible Solutions

Public-Private Partnerships

Public Resources

Emerging Technologies



### Summary

- Establishment of a highly visible source of information for consumers
- Assist Medicaid clients to access new Quest Program in 2008
- Improves government's ability to manage resources and monitor program quality through the Center's centralized data collection and evaluation. Improves efficiency and effectiveness which may result in cost savings.